



NEWS

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SamTrans extends free rides on popular new microtransit service, Ride Plus

More than 1,000 passengers have now taken advantage of a free promotional period to sample an innovative, new way to get around in San Mateo County called [Ride Plus](#).

Ride Plus [launched on June 18](#) with a free-to-use promotional period through the end of July. That period has now been extended to continue through the end of October.

Ride Plus is a shared, on-demand transportation option similar to ride-hailing platforms like Uber and Lyft. But, unlike commercial ride-hailing services, the cost for Ride Plus is fixed and will not vary based on distance traveled or time of day. Vans can seat up to seven passengers plus one wheelchair or 10 passengers depending on which vehicle arrives. Customers may have to share a ride with other passengers.

The service currently serves two zones: East Palo Alto/Belle Haven neighborhood of Menlo Park and the Half Moon Bay Area. Passengers can also use Ride Plus to connect with SamTrans bus routes for travel outside their zone.

Ridership data from East Palo Alto/Belle Haven show the service really picked up in popularity during its first month of operation with 811 total rides. In the zone covering Half Moon Bay, numbers show 371 rides through July 18.

SamTrans expected the higher numbers seen in the urban East Palo Alto area where the district has three Ride Plus vans in service daily. There are two regularly operating in Half Moon Bay.

In November, the service will switch to its regular pricing plan which mirrors the same low price you pay to board regular SamTrans buses. [Clipper](#), cash and [passes](#) are all accepted on Ride Plus. Clipper and SamTrans mobile app (available in the [Apple App](#) and [Google Play](#) stores) users also enjoy free two-hour transfers when paying with Clipper, so connecting to and from fixed route service is easy and affordable.

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About SamTrans: SamTrans operates 70 routes throughout San Mateo County. Funded in part by a half-cent sales tax, the San Mateo County Transit District also provides administrative support for Caltrain and the San Mateo County Transportation Authority. SamTrans has provided bus service to San Mateo County customers since 1976.

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Free translation assistance is available. Para traducción llama al 1.800.660.4287; 如需翻譯,請電1.800.660.4287.