

SamTrans Connects with Community for Upcoming Service Changes

Beginning Tuesday, July 26, SamTrans will have Community Ambassadors at various locations to engage with riders about upcoming service changes as part of its [Reimagine SamTrans](#) plan. The new [SamTrans service changes](#) go into effect August 7 and will streamline the bus network with brand new routes and improved frequency for riders.

The Community Ambassadors will be out across the county including the Linda Mar Park & Ride in Pacifica, the Hillsdale Shopping Area in San Mateo, the Daly City BART Station, and the Redwood City Transit Center, as well as onboard buses along many routes. SamTrans will also have Rider's Digest pamphlets, a quarterly update on service and scheduling, onboard buses and at station platforms for information on the route and service changes.

SamTrans adjusts its scheduling and service operations four times a year to take into account changing traffic impacts, travel patterns and bus operator availability. The adjustments help improve on-time performance standards and make the bus system run more smoothly. These routes are included in the final [Reimagine SamTrans plan](#), which was a nearly three-year effort to refresh the bus system with the goal of improving service and responding to changing ridership in San Mateo County.

SamTrans continues to focus on reliability and efficiency for riders in the county to get to and from their destinations safely.

Riders are always encouraged to check the new schedules for the routes they will use [here](#).

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About SamTrans: SamTrans operates 70 routes throughout San Mateo County. Funded in part by a half-cent sales tax, the San Mateo County Transit District also provides administrative support for Caltrain and the San Mateo County Transportation Authority. SamTrans has provided bus service to San Mateo County customers since 1976.

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Free translation assistance is available. Para traducción llama al 1.800.660.4287; 如需翻譯,請電 1.800.660.4287.