

## ***Update from Via Uno on COVID-19***

Earlier during the week we sent out some information regarding COVID-19. Along with the rest of the local restaurant community, Via Uno continues to closely monitor the COVID-19 outbreak. We are extremely relieved that no VIA UNO employee has contracted the virus or exhibits any signs of illness.

We are committed to the health and well-being of our employees and guests, and our staff continues their diligence to keep Via Uno safe by using hospital-grade disinfectants to sanitize all bathrooms, public areas and work stations.

We recognize the coronavirus situation is extremely fluid, and that unprecedented steps have been taken in closing schools, canceling conventions, and limiting the size of group events. We will continue to monitor events and breaking news closely.

The U.S. Department of Agriculture (USDA) and the U.S. Food and Drug Administration (FDA) have no reports of human illnesses that suggest COVID-19 can be transmitted by food or food packaging, but we remain vigilant in working with restaurants to ensure efficacy and safety remain the top priority.

We are extremely grateful for the continuing patronage of our loyal VIA UNO customers, and will remain open for business as long as it is prudent to do so. We opened 7 years ago and have survived and thrived through ups and downs due to your ongoing support and friendship, and we will do so again.

We've made it convenient to order delivery/take-out by using Doordash, and we are personally offering FREE Delivery to ALL of the Coastside. Just simply call us at 650-560-8858. You can also order on Grub Hub for pickup and even specify curbside pickup if you'd like to stay in your car. All orders include our delicious complimentary bread and special Via Uno sauce!

We want to remind everyone of the steps we are taking, in addition to our ongoing sanitary measures, to keep our staff and guests as healthy as possible.

## **FRIENDLY REMINDER ON THE ADDITIONAL ACTIONS:**

- **Sanitizing all menus** after each guest use
- More frequently **sanitizing the door handles and bathrooms**, and all frequently touched surfaces
- **Increasing the cleaning** of common areas throughout the day with sanitizing agents
- We are sanitizing tables after each seating and our staff is using gloves
- Spacing seating apart and seating has been removed so that diners are not next to each other.

\*We are continuing to monitor all updates and recommendations made by the **Centers for Disease Control and Prevention** and our **local health organizations**, and follow their guidelines.

Health and safety are all of our responsibilities. We encourage you to practice safety measures at home and when you're out. Wash your hands with soap and water frequently, cover your nose and mouth with a tissue or your elbow if you have to sneeze or cough, and please stay home if you are sick. Take measures to avoid unnecessary contact with large crowds and confined gatherings of people to help slow the spread of COVID-19.

We thank you for your continued support, and we will continue to keep you informed as we take additional action.

All the best,  
Francesco D'agostino & Alessio Tundis, Owners of VIA UNO LLC